



Majestic
IRON DOORS LLC

Warranty

Provided Purchaser is not in default in the payment of any sums due to Seller herein, Majestic Iron Doors guarantees that all of our products sold through our platform will be free from defects in material and craftsmanship. Products are hand forged and hand finished in our factory. Minor differences in these products are normal and to be expected to achieve the “hand forged” look, so this will not be considered a defect.

- a. Door. A 5 year warranty on structural and mechanical defects on all door frames, doors and transoms from the date of sale to the original residential or commercial Purchaser, and only for so long as the original purchaser owns and resides in or conducts business in the property where the doors are installed.
- b. Paint. The paint and finish is professionally applied and is warranted for 2 years from the date of sale to the original residential or commercial Purchaser and only for so long as the original purchaser owns and resides in or does business in the property where the doors are installed. Warranty excludes scratches as a result of delivery and installation. Scratches can be remedied with the provided touch up kit.
- c. Glass. The glass is covered for 1 year from the date of sale to the original residential or commercial Purchaser and only for so long as the original Purchaser owns and resides in or does business in the property where the glass was installed .
- d. Exclusions from Warranty. This warranty does not cover optional product accessories, parts, add-ons, keypads, equipment, supports, pans, caps, screens, safety or panic hardware, or other aftermarket items, whether or not affixed to Majestic Iron Doors’ products and whether or not manufactured by Majestic Iron Doors or third parties. Third-party manufacturer warranties may apply.
- e. To place a warranty claim: send an email titled: “Warranty Claim” to majesticirondoorsllc@gmail.com. Include your name, contact information and a detailed description of the issue to be reviewed by our customer service department. Your correspondence will be confirmed within 24 business hours.